Receiving Encrypted E-mails From PC-SPEZIALIST Hannover

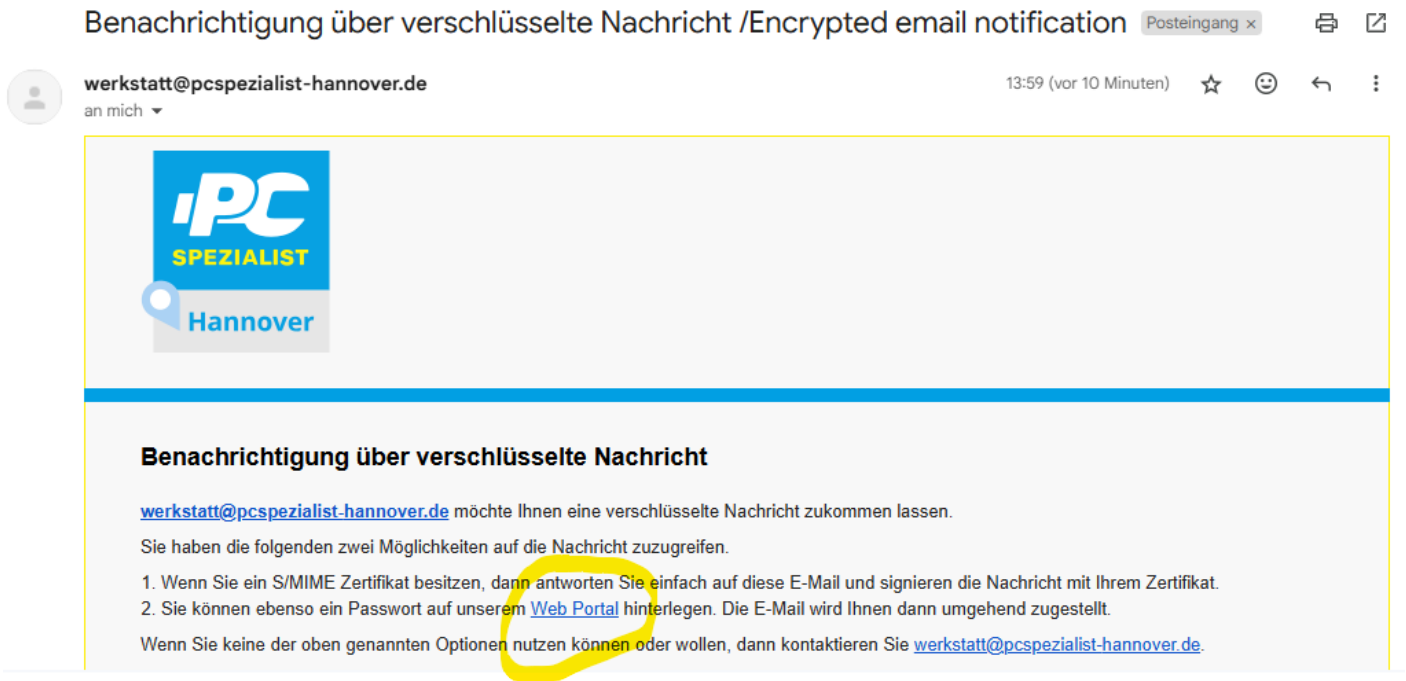
We only send sensitive information in an encrypted e-mail.
If you use encrypted e-mail communication yourself, you will receive our e-mail as usual and no further action is required.

If you only use unencrypted communication, you will need a password to read our encrypted e-mail.

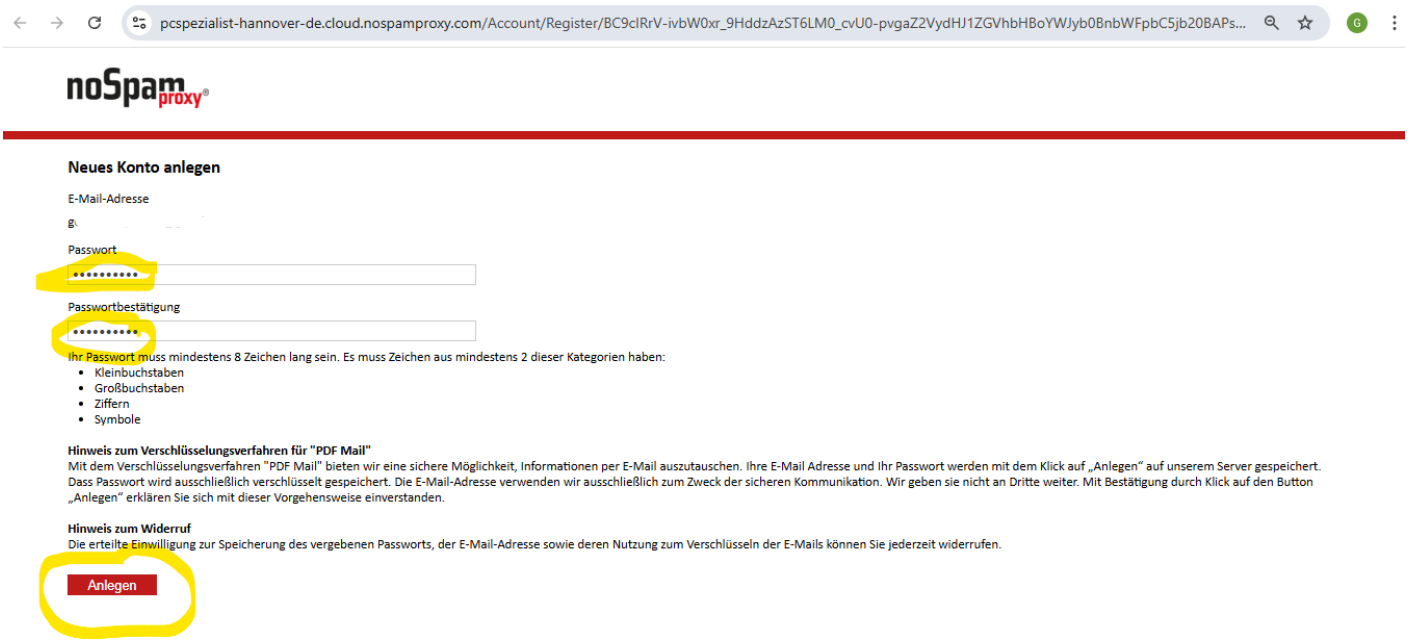
This is how it works:

1.) You will receive an email with the subject **Benachrichtigung über verschlüsselte Nachricht / Encrypted email notification**, which contains a link to the web portal. Open the web portal by clicking on it.

Here is an example of the content of the e-mail that will be sent to you:



2.) You can now create a new account in the web portal. Enter your e-mail address and a password of your choice. We recommend storing the password in your password manager (e.g. Enpass).

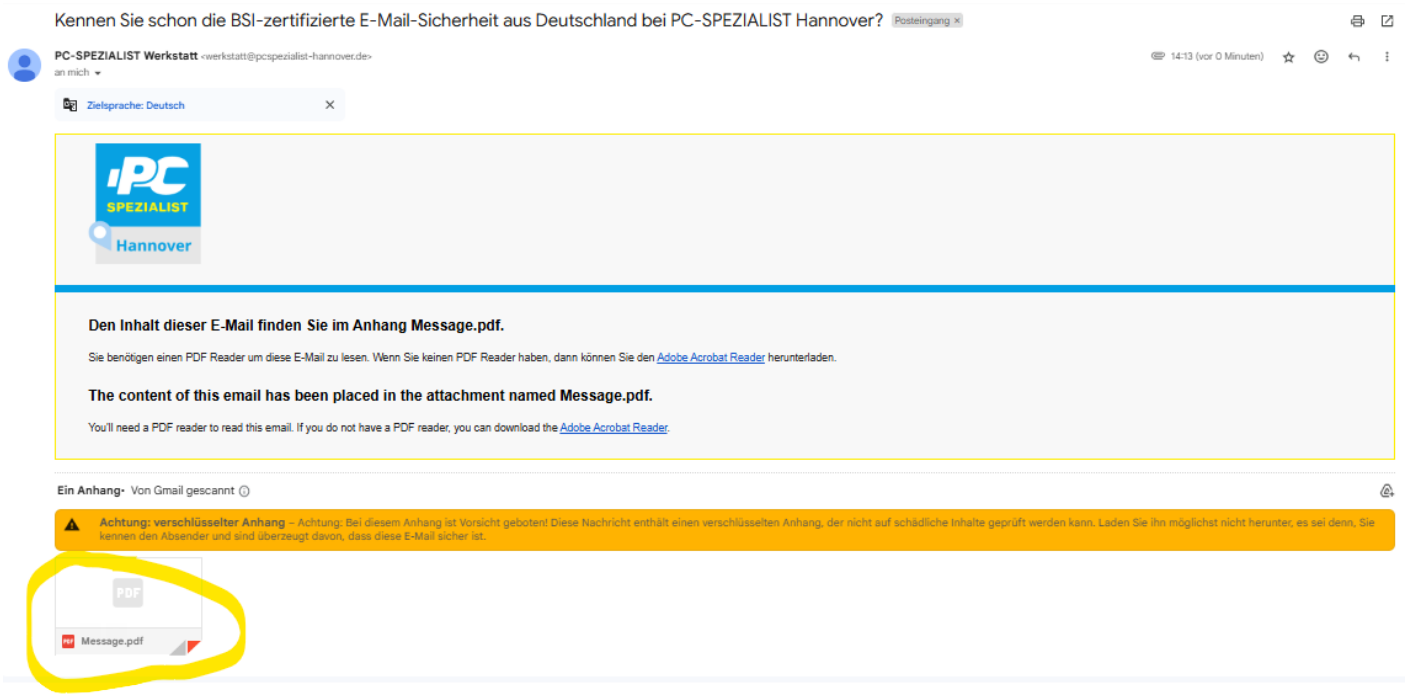


Note: Not all special characters are accepted.

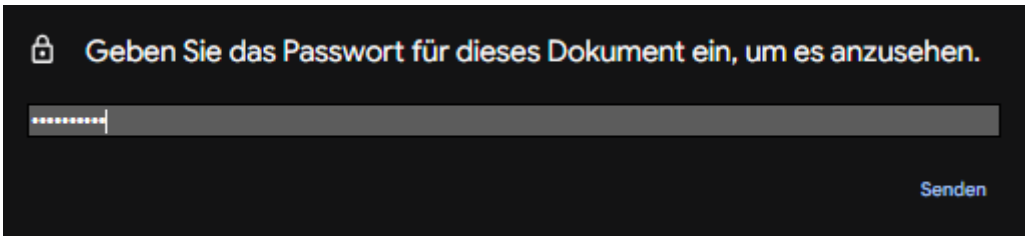
3.) You will then receive another e-mail from us informing you that the password has been saved.



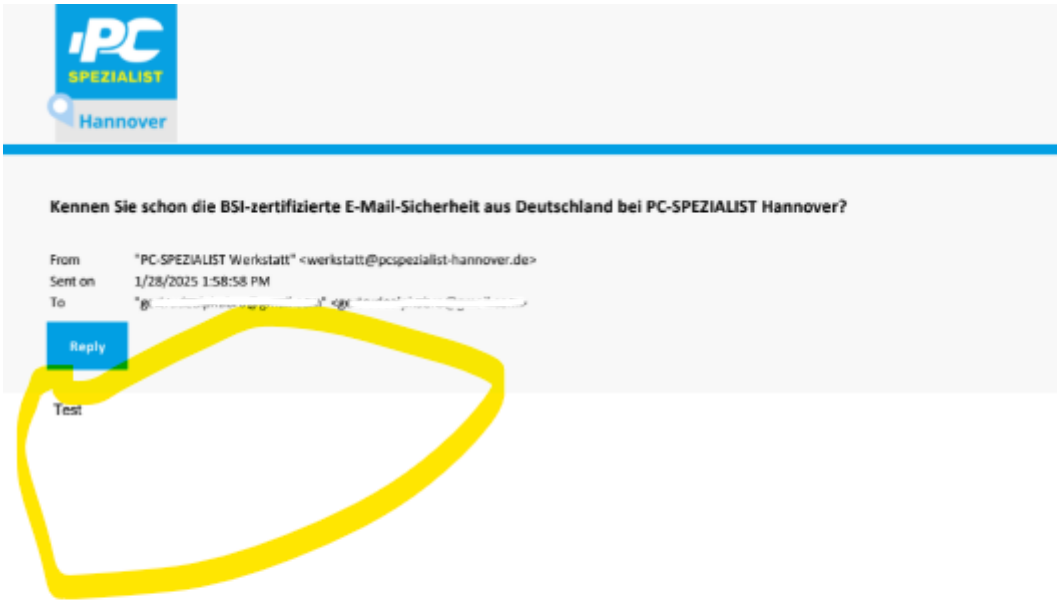
4.) You will now receive the actual e-mail with the content in an encrypted PDF document called **Message.pdf**.



5.) Now unlock this file with the previously assigned password.



6.) You will now see our message in your PDF viewer program. Awesome. □□



Note: If you have forgotten a password that has already been assigned, you can reset it in this way: https://wiki.pcspezialist-hannover.de/books/e-mail-CvA/page/receiving-encrypted-e-mails-from-pc-spezialist-hannover-forgotten-password.

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